

JACKSON COUNTY'S SERVICES (Red notates changes in service as of (4/1/2020))

Please be aware that although some offices are open to the public, they are they are doing so for the purpose of providing NECESSARY SERVICES ONLY. Therefore, to reduce the risk of anyone (employees/public) from transmitting COVID-19, we are asking that you contact departments via phone before visiting to determine if and how your business can be done over the phone or online. In addition, depending on traffic flow and new information regarding COVID-19, some offices hours/available services could change before updated information is posted.

Animal Shelter – 228-497-6350

- **Adoptions will be done via APPOINTMENT ONLY – on Monday-Friday, call between 10a.m. – 4 p.m.**
- **Adoptable Pets Can be Viewed Online:** <https://www.co.jackson.ms.us/165/Pet-Adoptions>
- **Adoptable Pets will also be featured on the “Jackson County Animal Shelter” Facebook page**
- No Owner Surrenders Accepted, Intake is restricted to bite cases and aggressive animal calls only

Chancery Offices (Chancery Court, Land Records, Archives) – See numbers below

- Passport Services are Temporarily Suspended
- Chancery Court – 228-769-3124
 - New court filings should be mailed **or dropped in basket in lobby of Courthouse**
 - **Attorneys may file electronically through MEC**
- Land Records/Delinquent “Back” Taxes – 228-769-3131 or 228-769-3028
- **Utilize drop-box under County Services Building when possible**

Circuit Clerk – 228-769-3040 –

- **Office closed to public, Call ahead or visit info table in Courthouse lobby**
- **Marriage Licenses: Issued by appointment only and only for residents of MS**
- **Abstractors: Call to make an appointment**
- **Voter Registration: Visit Secretary of State’s Website (www.sos.ms.gov) and click “Y’all Vote” to**
 - **Print Voter Registration Form OR Update voter registration (ie. if you moved/married)**

Planning Department – 228-769-3056 (Pascagoula) or 228-818-1890 (Ocean Springs)

- Visit website for all applications, forms, contact information, and portal (to submit forms)
- Appointments can be made as needed
- As a last resort, offices will be open from 10 a.m. – noon and 1 p.m. – 3 p.m.

Tax Assessor’s Office – 228-769-3070 (Pascagoula)

- **Ocean Springs office is closed**
- **Pascagoula lobby is now closed, and contact and information is posted on the door/in hallway**
- **ONLY Service Handled at Office: Homestead Exemption Applications**
- All other services should be handled by phone, email, or website

Tax Collector’s Office – 228-769-3074 (Pascagoula) or 228-872-8178 (Ocean Springs) Closed noon-1pm

- **ONLY In Person Services: New Vehicle Registration and Mobile Home Registration (Pascagoula only)**
- Renewals and Current Property Tax Payments should be processed/paid:
 - Online <http://M1Stop.com>, via phone or mail or
 - Via the drop-box located under the Pascagoula facility (for non-cash payments ONLY)

Landfill and Roadside Rubbish Pick-up – 228-872-8340

- Landfill Hours: **Monday-Friday 7 a.m. – 2 p.m. and Saturday 7 a.m. - noon**
- **Services remain open and on regular schedules** but with limited staff each day, office is closed to public
 - Residents are encouraged to use the Landfill when possible
 - Only put acceptable items at roadside or in landfill – a list is available online
 - Limit roadside rubbish piles to 3 cubic yards and limbs should be under 6’
- **Garbage and Recycling (Waste Management 228-831-8900) – on regular schedules**

RECREATIONAL & COMMUNITY FACILITIES THAT ARE CLOSED TO THE PUBLIC THROUGH APRIL 20, 2020

- All County Athletic Facilities – Email: Recreation@co.jackson.ms.us or call 228-826-5330
Including playgrounds, parks, and bathrooms
- Whispering Pines Golf Course and Clubhouse – Email: golfcourse@co.jackson.ms.us or call 228-588-6111
- Civic Center, Fairgrounds, and other County operated Community Centers – Call 228-762-6043 or visit website for specific facility – <https://www.co.jackson.ms.us/247/Community-Centers>
- Jackson-George Regional Library System – www.jgrls.org
- **Beaches are open – social distancing related signs are posted and Constables are monitoring**
- **Boat Launches are open – social distancing guidelines must be followed**

COURT RELATED INFORMATION

If you have a case pending and have an attorney, contact your attorney for updates regarding changes to court dates. Otherwise, please contact the relevant court if you have not already been contacted.

- Chancery Court – 228-769-3453
- Circuit Court – 228-769-3040
- County Court – 228-769-3037
- Justice – 228-769-3080
- Youth Court – 228-769-3076

OTHER FREQUENTLY USED COUNTY OFFICES -

These offices are still providing services, however their buildings/offices are not open to the public, contact as noted

- **Adult Detention Center** – No visitors allowed at this time, 228-769-3052
- **Board of Supervisors** – District 1 (228-769-3403), District 2 (228-769-3170), District 3 (228-762-7641), District 4 (228-769-3457), District 5 (228-769-3378)
- **Civic Action** – Centers closed, Visit <https://www.jccivicaction.org/> for service updates
- **Department of Human Services** – TANF Work Program and SNAP Employment & Training Applicants
 - Lobbies (Jefferson Street) are closed to public (see MDHS flyer additional service details)
 - Applications may be submitted online at www.access.ms.gov
 - Support Documents (requested by case workers) – email to dfo.jacksoncounty@mdhs.ms.gov
- **District Attorney** – Offices are closed to public, Contact by Phone 228-769-3045
- **E-911** – Offices closed to public, Phone 228-769-3240, Text 228-990-0130 Email George_Sholl@co.jackson.ms.us
- **Extension Services** – Offices are closed to public, Contact by Phone 228-769-3047
- **Human Resources** – Offices are closed to public, Contact by Phone 228-769-3380 or via email
- **Road Departments** – Offices are closed to public, Contact by Phone Only
- **Sheriff's Department** – Lobbies are closed to public (main and substations)
 - No pre-employment fingerprinting for now
 - To obtain a copy of a report – 228-769-3065
 - To report a crime or file a report – 228-769-3063
 - No Pre-Employment Fingerprinting until further notice
- **Solid Waste** – Office is closed to public, Contact by phone 228-872-8340 (Service details outlined above)
- **Veterans Affairs** – Office is closed to public, Contact by phone 228-769-3075

All Other County Departments' Contact Information Can Be Found on Our Website

www.co.jackson.ms.us

Mailing Address for All County Offices: P.O. Box 998, Pascagoula, MS 39568

All Other Questions Can Be Emailed to PublicRelations@co.jackson.ms.us

If you think you have Coronavirus (COVID-19) STAY HOME and
Call 228-809-5044 BEFORE going to the hospital or visiting a clinic/doctor
For Up-to-date Local Coronavirus Info

www.singingriverhealthsystem.com/coronavirus

This form will be updated periodically and made available on our website under the
Emergency Alert - Coronavirus (COVID-19) Information link at the top of the page